

# Meet Natalie



## Claims scenario



### Natalie

Soccer can be a rough sport. Natalie learned this firsthand at her last match when she tore her ACL. Luckily she's covered under her mom's accident plan, which pays benefits based on her injury and the services performed.

Accident insurance helped pay for Natalie's knee surgery, as well as her physical therapy sessions.

### Natalie's accident

- ✓ Natalie tears her ACL.
- ✓ She visits the doctor's office and gets an MRI.
- ✓ Natalie undergoes knee surgery. Her mom files a claim with Symetra and provides a list of charges related to the accident.
- ✓ Natalie receives physical therapy, and her mom files a new claim for these treatments.
- ✓ Symetra collects required information from Natalie's mom and any providers, and we pay out benefits once we get all required information.



### Did you know?

37% of adults would have to borrow or sell something to cover a \$400 unexpected expense.<sup>1</sup>

By including accident coverage in your family's financial protection plan, you can help ensure you have the funds you need when they're needed.

This example is for illustrative purposes only. Actual claim times may vary depending on timely receipt of required information.



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**THIS POLICY IS ISSUED AS AN ACCIDENT ONLY POLICY. IT DOES NOT PAY BENEFITS FOR LOSS CAUSED BY ILLNESS.**

<sup>1</sup> Board of Governors of the Federal Reserve System, "Report on the Economic Well-Being of U.S. Households in 2019" Published May 2020, <https://www.federalreserve.gov/publications/files/2019-report-economic-well-being-us-households-202005.pdf>.